

PUBLIC INFORMATION REGARDING CHARGES

PURPOSE: This policy is intended to provide information to the public regarding estimated charges for services at acute care hospitals owned and operated by Dimensions Healthcare System in compliance with COMAR 10.24.10A (1).

POLICY: Information regarding hospital services and charges shall be made available to the public upon request, and on the Internet site of each acute care hospital in the Dimensions Healthcare System.

PROCEDURE: A representative list of services and estimated charges will be available to the public in written form upon request, and via the hospital Internet site at each Dimensions Healthcare System acute care hospital. The published charges will be consistent with hospital rates as approved by the Maryland Health Services Cost Review Commission.

- A. The Reimbursement Department shall be responsible for determining the most common inpatient and outpatient services and corresponding charges. The Reimbursement Department shall be responsible for distributing a quarterly report of the most common inpatient and outpatient services and corresponding charges to the Patient Financial Services Department.
1. The Patient Access Department shall be responsible for ensuring that the written information is made available to the financial counselors and in the patient financial services customer service area.
2. The Marketing & Public Relations Department shall be responsible for ensuring that the information is available to the public on the hospital website.
3. The Patient Access and Patient Financial Services departments shall be responsible for distribution of information on estimated charges to patients and guests, upon request.

4. The directors of the Patient Access Department and the Patient Financial Services Department shall ensure that appropriate education and training related to charge estimates and the Charge Description Master is provided to their respective staff.

ORIGINATOR:

Reimbursement Department
Patient Financial Services
Patient Access
Communications

APPROVAL:



Neil J. Moore
President and Chief Executive Officer